

15 May 2020

COMMUNIQUÉ FROM THE OFFICE OF THE EXECUTIVE DIRECTOR: INSTITUTIONAL PLANNING AND GOVERNANCE STUDENT DATA PACKAGES

Dear Staff and Students

In kick-starting your online teaching and learning journey over this difficult period in our country and the world over, UKZN is pleased to announce that in addition to the zero rating agreements (to be detailed in a separate communiqué) all students can now access between 30-40GB of data if you are registered with any of the four networks - MTN, Vodacom, Cell C or Telkom. This service is at no cost to students. The offer is valid for one month starting on 18 May 2020, and should be used wisely for online learning and educational purposes. Decisions regarding future months will be communicated in due course.

These agreements were negotiated separately with each service provider and students will have started receiving data bundles as from today Friday, 15 May and the process will be completed over the course of the weekend. The details of the various deals are summarised below.

Mobile Network Operator	Anytime Data	Night-Owl Data 12am-5am	Night-Owl Data 12am-7am
MTN	20	20	
Telkom Mobile	20		20
Cell C	10	20	
Vodacom	10	20	

Whilst attempts have been made to get uniformity in data packages across all service providers it was unfortunately not possible.

These pre-paid data bundles and the agreements for zero rated access to UKZN websites are an important part of the UKZN's Online Learning Strategy.

We are acutely aware that online learning will come with many challenges and may not even be possible for every UKZN student. Contingency plans are being finalised to distribute printed learning materials and USB drives for students who cannot access the internet in any form. When it is safe to return to campus, students who were not able to study online, as well as other students who feel they have fallen behind in their studies, will be able to catch up through a blended teaching and learning approach. Details of both these initiatives will be communicated shortly.

Please contact our ICS Student Help Desk should you have any issues accessing the data packages:

- Email Address: ITStudentHelp@ukzn.ac.za
- WhatsApp: 063 454 7171

I wish all staff and students success with online learning and continued safety over this challenging period.

Issued by

Kishore Gobardan

Executive Director: Institutional Planning & Governance